

IMPORTANT! DO NOT LOSE YOUR INVOICE. IT IS YOUR WARRANTY.

30 Day Money back guaranty

3 YEAR WARRANTY

Free Replacement of Locking Unit due to catastrophic failure caused by vandalism.

CRITERIA FOR REPLACEMENT:

Pro-Lock does not lock or arm is broken off.

What is Covered by Warranty:

Material – Craftsmanship – Parts – Actuator – Electric Harness – Switch – Fuse Block.

What is NOT Covered by Warranty:

Cosmetic or surface damage due to wear and tear, or vandalism. This pertains to the finish ONLY.

What Voids Your Warranty:

Warranty is void if the product is not used for its intended use and specific applications, or if the product is modified in any way, shape or form, or if there is evidence of an attempted repair.

DISCLAIMER:

The manufacturer will not be held responsible for any damage caused by the following:

Vandalism, failure or loss caused by improper assembly, installation or maintenance.

The manufacturer is not liable for incidental, consequential loss or damage, due directly or indirectly from the use of this product.

To obtain warranty repairs and return authorization:

Call (626) 280-9594 or e-mail: fueldoors@gmail.com. When emailing, please leave contact numbers.

Terms & Conditions for Replacement Exchange:

1. Mandatory – Purchase Invoice / Receipt.
2. Pictures of damaged unit in vehicle. The pictures must represent the damage when it was discovered.
3. Police report of vandalism to the fuel system.
4. E-mail pictures, copy of police report, purchase invoice, and shipping/tracking number.

Upon receipt of all pertinent information, the replacement will be shipped within 24 hours.

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1. Product returned new in original packaging not installed - no restock fee.
2. 25% Restock fee if product was installed.

All Shipping Information - Read Carefully.

Customers are responsible for all shipping costs. This includes 30 day money back guaranty, repairs and replacement exchanges.

Only if the manufacturer is responsible for malfunctions, defective locking units or locking kits, will the manufacturer pay all shipping costs.